Jérémy BOUVET

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Civil status: Married, one child
Date of birth: 25th May 1984
Nationality: Swiss and French

OBJECTIVES

IT Infrastructure manager, system engineer with 20+ years of superior technical experience in Microsoft environments, experience in designing and implementing solutions, proven ability to manage sensible and complex tasks, as well as pluridisciplinary teams of engineers, I am looking for a similar role and position in a progressive organization.

CAREER HISTORY

November 2024 to Present, founder and self-employed at Potential-IT Sàrl.

April 2022 to November 2024, Techwan-Everbridge (Renens)   www.techwan.com
Termination agreement signed consecutively to an acquisition (Everbridge acquired by Thomas Bravo) followed by a major restructuration.

<u>IT Infrastructure manager – Main tasks:</u>

- *Management of the internal system/platform engineers' team (5 employees France/Switzerland), people management/organization/planning/training/project management.*
- *Worked on many commercial offers delivered to end customers and its related relationship with external partners.*
- *Provisioning and budgeting for both internal and external customer's infrastructures.*
- *Also conducted some recruitments for specialized engineers.*

<u>System engineer– Main tasks:</u>

- *Complete design/implementation/administration of multiple Hyper-V and VMware clusters, including network/software/hardware (Dell Servers, Dell PowerVault DAS storage, basic Cisco and Fortinet network equipment)*
- *Complete design/implementation/administration of Microsoft Active directory (including DNS/DHCP/GPOs, Tiering, RBAC and IAM), documentation and configuration for high availability, disaster recovery, internally for the development teams (40 developers) as well as different customer's environments (5000+ users, 700+ virtual servers, many workstations), dedicated Active directory for the application that we developed and delivered widely in France/Switzerland/UAE (emergency, incident and crisis management for police/ambulance/firemen/medical services)*
- *Complete design/implementation/administration of various Microsoft technologies such as DFS, ADFS, internal PKI, Microsoft SQL Clusters, IIS servers, Terminal Servers, SharePoint servers, KMS, WSUS, Storage replica etc…*
- *Complete design/implementation/administration of other technologies and tools such as Veeam backup and recovery v11/12, ManageEngine products (AD Manager/AD SelfService/OpManager/Endpoint Central), Kemp LoadBalancers…*
- *Several administration tasks for various MS 365 and Azure cloud services, SharePoint, OneDrive, Exchange, virtual machines, Kusto queries for monitoring, ADSync, Entra etc…*

August 2021 to April 2022, Bechtle Suisse SA (Morges)   www.bechtle.ch
Delegated at Ciges SA (Sion)   www.ciges.ch

Platforms engineer – Main tasks:

- *Active directory and AzureAD administration, multi-domain and multi-tenant. Re-organization of the active directory structure with DNS and GPOs, 12 domains and around 2000 users / workstations.*
- *Exchange 2019 on-Premise and M365 hybrid administration.*
- *Transversal participation in a modernization / migration project of the hosting infrastructure including the virtualization part (Dell Vxrail / VMware Vcenter and ESXi 7x), backup (Veeam B&R V11), various network aspects, WSUS automated update strategy for virtual and physical servers (300 servers).*
- *Participation in the migration of workstations to a "Cloud based modern management model" based on Microsoft AzureAD and Intunes.*
- *Resolution of level 3 requests and incidents related to various modernizations and migrations tasks to the Cloud.*

December 2020 to August 2021, Keyteo (Geneva)   www.keyteo.com
Delegated at Azqore (Lausanne) – [4 Months]   www.azqore.com
Delegated at DGNSI (Renens) – [4 Months]   www.vd.ch

Microsoft system engineer – Main tasks:

- *Administration of multi-domain Active Directory, including GPOs, security audit, account creation and synchronization, automation using PowerShell and AD-Manager (Manage Engine).*
- *Infrastructure consolidation and harmonization (AD structure, WSUS, Backup, Virtualization, best practices analysis, hardening etc…)*
- *Level 3 requests and incidents resolution for key business Microsoft applications (SQL Always-on clusters, SharePoint, exchange 2016, etc…), as well as some complex virtualized Vmware/Nutanix infrastructures and Citrix environments (1000+ Servers and 1000+VDI)*
- *Server's deployments, mainly for new business applications, following the company standards.*
- *Several Powershell script to reduce manual administration tasks.*

June 2011 to June 2020, Vitol (Geneva)   www.vitol.com

2018 -2020 - Team manager – Main tasks:
Note: Attended 1 year of management coaching with a specialized external company.

- *Recruitment and building of a system engineers team (8 employees), doing worldwide level3 requests/incidents/design/implementation, in a worldwide "follow the sun" philosophy (covering all time zones 24/7), for both Microsoft and Linux operating systems.*
- *Management of the team, organization/planning/training/project management, multi-cultural members (team members located USA, Singapore, UK, Geneva)*
- *Design/implementation/migration(s) with the team, especially VmWare Vcenter 6.7, exchange 2016, F5 (geo-dns/reverse proxy/load balancing), Active directory (+DHCP/DNS), GPO strategy for servers, Veeam backup and replication, secure email gateway, SAAS Airwatch.*
- *Travel across all company's major offices, 30 to 40% of the time, "onboarding" of the newly hired system engineers, level 3 troubleshooting, systems implementations and "business need" analysis.*

2014-2018 - System engineer– Main tasks:

- *Worldwide administration of Microsoft Active directory (including DNS/DHCP/GPOs), multi-domain forest, design, implementation, documentation and configuration for high availability, disaster recovery.*
- *Implementation and administration of an active/passive Microsoft ADFS cluster.*
- *Worldwide administration of Microsoft exchange 2010, design, migration from exchange 2003, implementation, documentation and configuration for high availability, disaster recovery (Database Availability Group). Migration to exchange 2016 in progress.*
- *Day-to-day Administration of email gateway and web proxy for the whole company (Trustwave Webmarshal and Mailmarshal + Totemo mail)*
- *Worldwide administration of Citrix 7.8 XenApp servers (using MCS), design, implementation, documentation and configuration.*

- *Administration of VMware ESXi 5.x clusters, implementation, documentation and configuration for high availability, disaster recovery.*
- *Administration of backup servers, design, implementation, documentation and configuration. (Backupexec 2014, Veeam backup and replication 9.5, Netapp Snap Manager for exchange, Netapp Snap Manager for Virtual Infrastructure*
- *Administration of Airwatch mobile device management, implementation, documentation and configuration (excellent skills for Per-app VPN with SSO).*
- *Excellent skills on internal Microsoft PKI administration*
- *Good skills in Netapp filers administration (c-mode and 7-mode)*
- *Infrastructure administration for all "homemade" company software, mainly based on oracle, java and IIS.*
- *Very good knowledge on disaster recovery plans (with business testing and following during the annual disaster simulation)*
- *Very good skills on PowerShell scripting (mainly active directory, Exchange, and VMware). Using Visual studio, to automate several tasks to ease the day-to-day administration, backup and configuration.*
- *Very good skills on Windows terminal services, from version 2003 to 2012, including RemoteApp.*
- *Good network skills, able to understand and request the correct network configurations (LAN, DMZ…), ports/protocols opening to the dedicated network teams.*
- *Good skills, analyzing threat detection on several security solutions (DarkTace, Varonis, Forescout, Nessus, McAfee EPO, LogRythm SIEM …)*

2011-2013 - Support 2nd – 3rd level, in trading environment:

- *Very good skills in System Center Configuration Manager 2012, for Microsoft operating systems and client application deployment*
- *Good skills in several trading applications like Reuters Eikon, Bloomberg, Fidessa, EFET, Trayport …*
- *Good skills in Avaya/Etrali/Speaker Bus Phone systems*
- *Very good skills and previous experiences on desktop support. (including office suites from 2003 to 2016, and operating systems from Windows 2000 to Windows 10)*
- *Good skills on Polycom and BlueJeans conferencing material*

2007- 2011, Genolier Swiss Medical Network, Genolier (Vaud)   www.gsmn.ch

Referent for helpdesk team and system administrator:

- *Referent for a team of three people, projects and user support requests management, procedures management, resource planning, suppliers guaranty management, statistics, workload, and asset management editorial, permanent self-learning and training.*
- *Very good skills in Microsoft environment migration tools.*
- *Very good skills in Microsoft active directory and Microsoft exchange 2003/2007/2010.*
- *Very good skills in VMware infrastructure environment.*
- *Very good skills in « Blackberry » solution (Blackberry Enterprise Server administration with 70 devices).*
- *Setting up of automated computer installations (PXE server), using Microsoft WAIK (Windows Automated Installation KIT), and WDS (Windows Deployment Services).*
- *Setting up of job tracking system, automated inventory, and asset management, using GLPI and OCS inventory (open source software).*
- *Network administration, installation and administration of "3com" and "Cisco" switches, Vlan management, wireless surveys and installation, configuration of Siemens over IP telephony devices.*

Desktop technician, 1st and 2nd level:

- *Software and hardware installation of computers and servers (IBM, DELL and SONY) within Microsoft active directory domain and exchange (for six private clinics over Switzerland, interconnected with Swisscom IPSS).*
- *Very good skills in Microsoft operating systems like Windows XP, Seven, 2003 and 2008 Server.*
- *Good skills in SharePoint server.*
- *Good skills in TrendMicro officescan antivirus and mail gateway system.*
- *Familiar with medical software like OrdiConseil OPALE, Polypoint PEP-RAP-DIS, ASEBIS, Varian Medical System, Triamun Medisoft and Savetime, Winlogie.*
- *User support, active directory and ERP account setting-up.*
- *Asset management (550 Workstations, 100 servers, 200 printers).*

2004 - 2007, CERN (Serco S.A.R.L), Genève   **www.cern.ch**

Desktop technician, 1st and 2nd level:

Hardware diagnoses and repairs, suppliers guaranty management, setting up of work procedures, website creation, hardware stock management and purchasing, user support, installation and administration of Windows and Linux workstations, research and use of various management tools, permanent self-learning and training.

2000 - 2004, GENEVA PALEXPO, Genève   **www.geneva-palexpo.ch**

Several jobs during studies:

House painter (2 years), electrician (3 months), multipurpose employee for international exhibits.

QUALIFICATIONS

2014 LANexpert Training Center, Lausanne (Vaud)

Citrix training:

- ✓ *Boot Camp « Deploying and Managing App and Desktop Solutions with XenApp and XenDesktop 7.5 »*

2013 LANexpert Training Center, Geneva

Microsoft training:

- ✓ *Microsoft MS E10135 « Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010 » (post SP1)*

2011, Infolearn, Lausanne (Vaud)

Microsoft training:

- ✓ *Microsoft MS 10135 « Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010 » (Pre SP1)*

2010, Infolearn, Lausanne (Vaud)

Microsoft training:

- ✓ *Microsoft MS 50311 « Updating your technology skills from Windows XP to Windows 7 »*
- ✓ *Microsoft MS E5051/F5916 « Monitoring and Troubleshooting Microsoft Exchange server 2007 »*
- ✓ *Microsoft MS E6428 « Configuring Windows Server 2008 Terminal Services Servers »*

1999 – 2002, Lycée St-Exupéry, Bellegarde sur Valserine (Ain 01)

Technical and general courses in the "AST" (Automated Systems Techniques), and in the Industrial Science and Technology section, Baccalauréat.

FOREIGN LANGUAGES

- *English: fluently read, spoken and written*
- *French: Mother tongue*
- *German: Basics, learned at school (7 years) + 20 hours of technical terms learning (2010)*

INTERESTS

General interest in music (drums, guitar and singing)
Various racquet sports practice, badminton, squash, tennis.

Insatiable hunger for DIY in general, (strong grasp intensively used at the beginning of my career)
(DIY for Do It Yourself)

I am also fascinated by the world of firefighters in which I worked on a volunteer mission (obtaining a certificate in first aid, including automatic defibrillation and the initial fireman training with breathing equipment).